



HOMELESS SERVICE
UTILIZATION REPORT

STATISTICAL
SUPPLEMENT

HAWAI‘I FY 2015

ISSUE 1

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Yuan, S., Vo, H., & Azuma, J. (2016). Homeless Service Utilization Report: Statistical Supplement, Hawai‘i FY 2015, Issue 1. Honolulu: University of Hawai‘i, Center on the Family.



Table 1. Demographic Profile of Rapid Rehousing Program Clients, FY 2015

	Hawai'i County		Kaua'i County		Maui County		C&C of Honolulu		Total	
	#	%	#	%	#	%	#	%	#	%
ALL INDIVIDUALS Total	82	100.0%	5	100.0%	147	100.0%	747	100.0%	981	100.0%
Gender										
Male	37	45.1%	1	20.0%	104	70.7%	476	63.7%	618	63.0%
Female	45	54.9%	4	80.0%	43	29.3%	269	36.0%	361	36.8%
Other/Unknown	0	0.0%	0	0.0%	0	0.0%	2	0.3%	2	0.2%
Age										
Birth to 5 years	1	1.2%	0	0.0%	6	4.1%	72	9.6%	79	8.1%
6 to 17 years	1	1.2%	2	40.0%	12	8.2%	83	11.1%	98	10.0%
18 to 24 years	6	7.3%	0	0.0%	9	6.1%	61	8.2%	76	7.7%
25 to 39 years	12	14.6%	2	40.0%	25	17.0%	170	22.8%	209	21.3%
40 to 59 years	45	54.9%	0	0.0%	70	47.6%	252	33.7%	367	37.4%
60 years and over	17	20.7%	1	20.0%	25	17.0%	105	14.1%	148	15.1%
Unknown	0	0.0%	0	0.0%	0	0.0%	4	0.5%	4	0.4%
Ethnicity										
Caucasian	33	40.2%	1	20.0%	77	52.4%	197	26.4%	308	31.4%
Hawaiian/Part Hawaiian	28	34.1%	4	80.0%	40	27.2%	193	25.8%	265	27.0%
Marshallese	0	0.0%	0	0.0%	0	0.0%	11	1.5%	11	1.1%
Micronesian	0	0.0%	0	0.0%	0	0.0%	28	3.7%	28	2.9%
Other Pacific Islander	3	3.7%	0	0.0%	4	2.7%	84	11.2%	91	9.3%
Filipino	6	7.3%	0	0.0%	5	3.4%	37	5.0%	48	4.9%
Other Asian	5	6.1%	0	0.0%	4	2.7%	35	4.7%	44	4.5%
Black	4	4.9%	0	0.0%	14	9.5%	136	18.2%	154	15.7%
Native American	3	3.7%	0	0.0%	3	2.0%	21	2.8%	27	2.8%
Unknown	0	0.0%	0	0.0%	0	0.0%	5	0.7%	5	0.5%
Prior Living Situation										
Sheltered settings	16	19.5%	0	0.0%	53	36.1%	264	35.3%	333	33.9%
Unsheltered	47	57.3%	5	100.0%	86	58.5%	432	57.8%	570	58.1%
Institutional settings	0	0.0%	0	0.0%	0	0.0%	2	0.3%	2	0.2%
Unsubsidized housing	2	2.4%	0	0.0%	1	0.7%	11	1.5%	14	1.4%
Subsidized housing	0	0.0%	0	0.0%	0	0.0%	1	0.1%	1	0.1%
Doubled up	2	2.4%	0	0.0%	2	1.4%	18	2.4%	22	2.2%
Other/Unknown	15	18.3%	0	0.0%	5	3.4%	19	2.5%	39	4.0%
Living Arrangements										
Living alone	47	57.3%	1	20.0%	84	57.1%	313	41.9%	445	45.4%
In an adult-only HH	32	39.0%	0	0.0%	31	21.1%	139	18.6%	202	20.6%
In a HH w/ children	3	3.7%	4	80.0%	32	21.8%	295	39.5%	334	34.0%

(Continued) Table 1. Demographic Profile of Rapid Rehousing Program Clients, FY 2015

	Hawai'i County		Kaua'i County		Maui County		C&C of Honolulu		Total	
	#	%	#	%	#	%	#	%	#	%
HOUSEHOLDS Total	64	100.0%	2	100.0%	107	100.0%	446	100.0%	619	100.0%
Household Type										
Single-person	47	73.4%	1	50.0%	84	78.5%	313	70.2%	445	71.9%
Two-or-more-adult	16	25.0%	0	0.0%	14	13.1%	60	13.5%	90	14.5%
Single-parent	1	1.6%	0	0.0%	4	3.7%	26	5.8%	31	5.0%
Two-parent	0	0.0%	0	0.0%	5	4.7%	42	9.4%	47	7.6%
Other HH w/children	0	0.0%	1	50.0%	0	0.0%	5	1.1%	6	1.0%
ADULTS Total	80	100.0%	3	100.0%	129	100.0%	591	100.0%	803	100.0%
Veteran Status										
Yes	11	13.8%	0	0.0%	96	74.4%	330	55.8%	437	54.4%
No	69	86.3%	3	100.0%	33	25.6%	261	44.2%	366	45.6%

Note: This table presents unduplicated counts of individuals and households who experienced homelessness and received rapid rehousing services in the 2015 fiscal year. "Prior Living Situation" refers to the place where a person lived and slept most of the time prior to entering the program.

"Unsheltered" refers to individuals living outdoors or in places not intended for human habitation, such as a park or the beach. "Sheltered settings" category includes emergency shelters, transitional housing, mental health and medical hospitals, prisons, substance abuse facilities, and the YMCA.

"Doubled up" refers to individuals living in a family member's or friend's room, apartment, or house.

Table 2. Demographic Profile of Outreach Program Clients, FY 2015

	Hawai'i County		Kaua'i County		Maui County		C&C of Honolulu		Total	
	#	%	#	%	#	%	#	%	#	%
ALL INDIVIDUALS Total	1,514	100.0%	377	100.0%	1,384	100.0%	4,755	100.0%	8,030	100.0%
Gender										
Male	836	55.2%	212	56.2%	875	63.2%	2,830	59.5%	4,753	59.2%
Female	674	44.5%	163	43.2%	507	36.6%	1,805	38.0%	3,149	39.2%
Other/Unknown	4	0.3%	2	0.5%	2	0.1%	120	2.5%	128	1.6%
Age										
Birth to 5 years	169	11.2%	35	9.3%	41	3.0%	248	5.2%	493	6.1%
6 to 17 years	157	10.4%	32	8.5%	70	5.1%	220	4.6%	479	6.0%
18 to 24 years	148	9.8%	31	8.2%	129	9.3%	363	7.6%	671	8.4%
25 to 39 years	409	27.0%	84	22.3%	370	26.7%	1,104	23.2%	1,967	24.5%
40 to 59 years	487	32.2%	161	42.7%	614	44.4%	1,985	41.7%	3,247	40.4%
60 years and over	144	9.5%	34	9.0%	159	11.5%	461	9.7%	798	9.9%
Unknown	0	0.0%	0	0.0%	1	0.1%	374	7.9%	375	4.7%
Ethnicity										
Caucasian	605	40.0%	142	37.7%	744	53.8%	1,324	27.8%	2,815	35.1%
Hawaiian/Part Hawaiian	480	31.7%	159	42.2%	329	23.8%	1,473	31.0%	2,441	30.4%
Marshallese	165	10.9%	8	2.1%	4	0.3%	148	3.1%	325	4.0%
Micronesia	44	2.9%	1	0.3%	25	1.8%	381	8.0%	451	5.6%
Other Pacific Islander	29	1.9%	14	3.7%	36	2.6%	273	5.7%	352	4.4%
Filipino	66	4.4%	21	5.6%	81	5.9%	253	5.3%	421	5.2%
Other Asian	38	2.5%	16	4.2%	40	2.9%	249	5.2%	343	4.3%
Black	49	3.2%	10	2.7%	81	5.9%	258	5.4%	398	5.0%
Native American	38	2.5%	6	1.6%	43	3.1%	72	1.5%	159	2.0%
Unknown	0	0.0%	0	0.0%	1	0.1%	324	6.8%	325	4.0%
Prior Living Situation										
Sheltered settings	8	0.5%	15	4.0%	39	2.8%	246	5.2%	308	3.8%
Unsheltered	1,244	82.2%	347	92.0%	1,213	87.6%	3,573	75.1%	6,377	79.4%
Institutional settings	28	1.8%	2	0.5%	34	2.5%	56	1.2%	120	1.5%
Unsubsidized housing	35	2.3%	2	0.5%	6	0.4%	86	1.8%	129	1.6%
Subsidized housing	19	1.3%	1	0.3%	4	0.3%	20	0.4%	44	0.5%
Doubled up	130	8.6%	6	1.6%	61	4.4%	329	6.9%	526	6.6%
Other/Unknown	50	3.3%	4	1.1%	27	2.0%	445	9.4%	526	6.6%
Living Arrangements										
Living alone	758	50.1%	230	61.0%	1,202	86.8%	3,552	74.7%	5,742	71.5%
In an adult-only HH	169	11.2%	32	8.5%	15	1.1%	379	8.0%	595	7.4%
In a HH w/ children	587	38.8%	115	30.5%	167	12.1%	824	17.3%	1,693	21.1%

(Continued) Table 2. Demographic Profile of Outreach Program Clients, FY 2015

	Hawai'i County		Kaua'i County		Maui County		C&C of Honolulu		Total	
	#	%	#	%	#	%	#	%	#	%
HOUSEHOLDS Total	1,003	100.0%	276	100.0%	1,263	100.0%	3,922	100.0%	6,464	100.0%
Household Type										
Single-person	758	75.6%	230	83.3%	1,202	95.2%	3,552	90.6%	5,742	88.8%
Two-or-more-adult	83	8.3%	15	5.4%	7	0.6%	170	4.3%	275	4.3%
Single-parent	72	7.2%	17	6.2%	50	4.0%	82	2.1%	221	3.4%
Two-parent	85	8.5%	13	4.7%	4	0.3%	111	2.8%	213	3.3%
Other HH w/children	5	0.5%	1	0.4%	0	0.0%	7	0.2%	13	0.2%
ADULTS Total	1,188	100.0%	310	100.0%	1,273	100.0%	4,285	100.0%	7,056	100.0%
Veteran Status										
Yes	112	9.4%	23	7.4%	117	9.2%	334	7.8%	586	8.3%
No	1,076	90.6%	287	92.6%	1,156	90.8%	3,951	92.2%	6,470	91.7%
Employment Status										
Unemployed	986	83.0%	267	86.1%	1,007	79.1%	3,038	70.9%	5,298	75.1%
Employed part time	124	10.4%	25	8.1%	172	13.5%	265	6.2%	586	8.3%
Employed full time	76	6.4%	18	5.8%	93	7.3%	215	5.0%	402	5.7%
Unknown	2	0.2%	0	0.0%	1	0.1%	767	17.9%	770	10.9%
Educational Attainment										
< high school diploma	313	26.3%	77	24.8%	275	21.6%	806	18.8%	1,471	20.8%
High sch. diploma/GED	857	72.1%	149	48.1%	633	49.7%	2,072	48.4%	3,711	52.6%
Some college or more	10	0.8%	78	25.2%	361	28.4%	462	10.8%	911	12.9%
Unknown	8	0.7%	6	1.9%	4	0.3%	945	22.1%	963	13.6%
Hawai'i Residency										
12 months or less	198	16.7%	22	7.1%	198	15.6%	313	7.3%	731	10.4%
> 1 year, < 3 years	89	7.5%	19	6.1%	117	9.2%	186	4.3%	411	5.8%
3 years to < 5 years	67	5.6%	15	4.8%	80	6.3%	150	3.5%	312	4.4%
5 years to < 10 years	104	8.8%	19	6.1%	125	9.8%	329	7.7%	577	8.2%
10 years to < 20 years	140	11.8%	37	11.9%	133	10.4%	336	7.8%	646	9.2%
20 years and over	576	48.5%	196	63.2%	605	47.5%	2,096	48.9%	3,473	49.2%
Unknown	14	1.2%	2	0.6%	15	1.2%	875	20.4%	906	12.8%

Note: This table presents unduplicated counts of individuals and households who experienced homelessness and received outreach program services in the 2015 fiscal year. "Prior Living Situation" refers to the place where a person lived and slept most of the time prior to entering the program.

"Unsheltered" refers to individuals living outdoors or in places not intended for human habitation, such as a park or the beach. "Sheltered settings" category includes emergency shelters, transitional housing, mental health and medical hospitals, prisons, substance abuse facilities, and the YMCA.

"Doubled up" refers to individuals living in a family member's or friend's room, apartment, or house.

Table 3. Demographic Profile of Shelter Program Clients, FY 2015

	Hawai'i County		Kaua'i County		Maui County		C&C of Honolulu		Total	
	#	%	#	%	#	%	#	%	#	%
ALL INDIVIDUALS Total	783	100.0%	352	100.0%	1,345	100.0%	6,364	100.0%	8,844	100.0%
Gender										
Male	395	50.4%	170	48.3%	747	55.5%	3,544	55.7%	4,856	54.9%
Female	388	49.6%	182	51.7%	596	44.3%	2,798	44.0%	3,964	44.8%
Other/Unknown	0	0.0%	0	0.0%	2	0.1%	22	0.3%	24	0.3%
Age										
Birth to 5 years	122	15.6%	50	14.2%	157	11.7%	1,117	17.6%	1,446	16.4%
6 to 17 years	121	15.5%	71	20.2%	169	12.6%	1,018	16.0%	1,379	15.6%
18 to 24 years	63	8.0%	29	8.2%	105	7.8%	521	8.2%	718	8.1%
25 to 39 years	196	25.0%	84	23.9%	334	24.8%	1,479	23.2%	2,093	23.7%
40 to 59 years	197	25.2%	95	27.0%	452	33.6%	1,754	27.6%	2,498	28.2%
60 years and over	82	10.5%	23	6.5%	128	9.5%	463	7.3%	696	7.9%
Unknown	2	0.3%	0	0.0%	0	0.0%	12	0.2%	14	0.2%
Ethnicity										
Caucasian	308	39.3%	103	29.3%	634	47.1%	1,316	20.7%	2,361	26.7%
Hawaiian/Part Hawaiian	253	32.3%	113	32.1%	357	26.5%	1,903	29.9%	2,626	29.7%
Marshallese	62	7.9%	68	19.3%	33	2.5%	500	7.9%	663	7.5%
Micronesia	44	5.6%	1	0.3%	81	6.0%	951	14.9%	1,077	12.2%
Other Pacific Islander	10	1.3%	8	2.3%	18	1.3%	463	7.3%	499	5.6%
Filipino	34	4.3%	27	7.7%	75	5.6%	360	5.7%	496	5.6%
Other Asian	20	2.6%	12	3.4%	46	3.4%	316	5.0%	394	4.5%
Black	25	3.2%	11	3.1%	60	4.5%	418	6.6%	514	5.8%
Native American	26	3.3%	9	2.6%	38	2.8%	93	1.5%	166	1.9%
Unknown	1	0.1%	0	0.0%	3	0.2%	44	0.7%	48	0.5%
Prior Living Situation										
Sheltered settings	58	7.4%	76	21.6%	754	56.1%	1,125	17.7%	2,013	22.8%
Unsheltered	425	54.3%	204	58.0%	428	31.8%	2,954	46.4%	4,011	45.4%
Institutional settings	74	9.5%	8	2.3%	66	4.9%	472	7.4%	620	7.0%
Unsubsidized housing	17	2.2%	2	0.6%	3	0.2%	214	3.4%	236	2.7%
Subsidized housing	2	0.3%	0	0.0%	1	0.1%	64	1.0%	67	0.8%
Doubled up	73	9.3%	45	12.8%	72	5.4%	1,172	18.4%	1,362	15.4%
Other/Unknown	134	17.1%	17	4.8%	21	1.6%	363	5.7%	535	6.0%
Living Arrangements										
Living alone	353	45.1%	111	31.5%	800	59.5%	2,437	38.3%	3,701	41.8%
In an adult-only HH	26	3.3%	26	7.4%	11	0.8%	171	2.7%	234	2.6%
In a HH w/ children	404	51.6%	215	61.1%	534	39.7%	3,756	59.0%	4,909	55.5%

(Continued) Table 3. Demographic Profile of Shelter Program Clients, FY 2015

	Hawai'i County		Kaua'i County		Maui County		C&C of Honolulu		Total	
	#	%	#	%	#	%	#	%	#	%
HOUSEHOLDS Total	465	100.0%	179	100.0%	954	100.0%	3,412	100.0%	5,010	100.0%
Household Type										
Single-person	353	75.9%	111	62.0%	800	83.9%	2,437	71.4%	3,701	73.9%
Two-or-more-adult	13	2.8%	13	7.3%	4	0.4%	81	2.4%	111	2.2%
Single-parent	49	10.5%	29	16.2%	95	10.0%	300	8.8%	473	9.4%
Two-parent	46	9.9%	22	12.3%	53	5.6%	565	16.6%	686	13.7%
Other HH w/children	4	0.9%	4	2.2%	2	0.2%	29	0.8%	39	0.8%
ADULTS Total	540	100.0%	231	100.0%	1,019	100.0%	4,227	100.0%	6,017	100.0%
Veteran Status										
Yes	49	9.1%	11	4.8%	75	7.4%	658	15.6%	793	13.2%
No	491	90.9%	220	95.2%	944	92.6%	3,569	84.4%	5,224	86.8%
Employment Status										
Unemployed	461	85.4%	157	68.0%	614	60.3%	3,095	73.2%	4,327	71.9%
Employed part time	49	9.1%	32	13.9%	189	18.5%	508	12.0%	778	12.9%
Employed full time	30	5.6%	42	18.2%	216	21.2%	624	14.8%	912	15.2%
Unknown	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Educational Attainment										
< high school diploma	146	27.0%	68	29.4%	190	18.6%	979	23.2%	1,383	23.0%
High sch. diploma/GED	353	65.4%	128	55.4%	637	62.5%	2,488	58.9%	3,606	59.9%
Some college or more	37	6.9%	30	13.0%	191	18.7%	598	14.1%	856	14.2%
Unknown	4	0.7%	5	2.2%	1	0.1%	162	3.8%	172	2.9%
Hawai'i Residency										
12 months or less	78	14.4%	28	12.1%	157	15.4%	388	9.2%	651	10.8%
> 1 year, < 3 years	33	6.1%	21	9.1%	88	8.6%	309	7.3%	451	7.5%
3 years to < 5 years	30	5.6%	11	4.8%	54	5.3%	226	5.3%	321	5.3%
5 years to < 10 years	50	9.3%	21	9.1%	109	10.7%	450	10.6%	630	10.5%
10 years to < 20 years	65	12.0%	19	8.2%	142	13.9%	452	10.7%	678	11.3%
20 years and over	272	50.4%	115	49.8%	463	45.4%	2,107	49.8%	2,957	49.1%
Unknown	12	2.2%	16	6.9%	6	0.6%	295	7.0%	329	5.5%

Note: This table presents unduplicated counts of individuals and households who experienced homelessness and received shelter program services in the 2015 fiscal year. "Prior Living Situation" refers to the place where a person lived and slept most of the time prior to entering the program.

"Unsheltered" refers to individuals living outdoors or in places not intended for human habitation, such as a park or the beach. "Sheltered settings" category includes emergency shelters, transitional housing, mental health and medical hospitals, prisons, substance abuse facilities, and the YMCA.

"Doubled up" refers to individuals living in a family member's or friend's room, apartment, or house.

Table 4. Demographic Profile of Emergency Shelter Program Clients, FY 2015

	Hawai'i County		Kaua'i County		Maui County		C&C of Honolulu		Total	
	#	%	#	%	#	%	#	%	#	%
ALL INDIVIDUALS Total	552	100.0%	230	100.0%	1,045	100.0%	3,123	100.0%	4,950	100.0%
Gender										
Male	252	45.7%	124	53.9%	617	59.0%	1,829	58.6%	2,822	57.0%
Female	300	54.3%	106	46.1%	426	40.8%	1,281	41.0%	2,113	42.7%
Other/Unknown	0	0.0%	0	0.0%	2	0.2%	13	0.4%	15	0.3%
Age										
Birth to 5 years	81	14.7%	29	12.6%	91	8.7%	469	15.0%	670	13.5%
6 to 17 years	88	15.9%	38	16.5%	96	9.2%	387	12.4%	609	12.3%
18 to 24 years	44	8.0%	12	5.2%	93	8.9%	261	8.4%	410	8.3%
25 to 39 years	146	26.4%	59	25.7%	273	26.1%	716	22.9%	1,194	24.1%
40 to 59 years	130	23.6%	70	30.4%	384	36.7%	1,017	32.6%	1,601	32.3%
60 years and over	63	11.4%	22	9.6%	108	10.3%	263	8.4%	456	9.2%
Unknown	0	0.0%	0	0.0%	0	0.0%	10	0.3%	10	0.2%
Ethnicity										
Caucasian	219	39.7%	72	31.3%	525	50.2%	779	24.9%	1,595	32.2%
Hawaiian/Part Hawaiian	169	30.6%	66	28.7%	252	24.1%	729	23.3%	1,216	24.6%
Marshallese	30	5.4%	40	17.4%	16	1.5%	227	7.3%	313	6.3%
Micronesia	43	7.8%	1	0.4%	51	4.9%	480	15.4%	575	11.6%
Other Pacific Islander	9	1.6%	8	3.5%	13	1.2%	214	6.9%	244	4.9%
Filipino	26	4.7%	20	8.7%	62	5.9%	158	5.1%	266	5.4%
Other Asian	17	3.1%	6	2.6%	35	3.3%	193	6.2%	251	5.1%
Black	23	4.2%	11	4.8%	53	5.1%	261	8.4%	348	7.0%
Native American	16	2.9%	6	2.6%	35	3.3%	53	1.7%	110	2.2%
Unknown	0	0.0%	0	0.0%	3	0.3%	29	0.9%	32	0.6%
Prior Living Situation										
Sheltered settings	9	1.6%	4	1.7%	107	10.2%	197	6.3%	317	6.4%
Unsheltered	387	70.1%	175	76.1%	630	60.3%	1,691	54.1%	2,883	58.2%
Institutional settings	24	4.3%	2	0.9%	123	11.8%	309	9.9%	458	9.3%
Unsubsidized housing	14	2.5%	3	1.3%	10	1.0%	121	3.9%	148	3.0%
Subsidized housing	2	0.4%	0	0.0%	1	0.1%	59	1.9%	62	1.3%
Doubled up	50	9.1%	33	14.3%	142	13.6%	541	17.3%	766	15.5%
Other/Unknown	66	12.0%	13	5.7%	32	3.1%	205	6.6%	316	6.4%
Living Arrangements										
Living alone	249	45.1%	89	38.7%	737	70.5%	1,576	50.5%	2,651	53.6%
In an adult-only HH	26	4.7%	20	8.7%	3	0.3%	70	2.2%	119	2.4%
In a HH w/ children	277	50.2%	121	52.6%	305	29.2%	1,477	47.3%	2,180	44.0%

(Continued) Table 4. Demographic Profile of Emergency Shelter Program Clients, FY 2015

	Hawai'i County		Kaua'i County		Maui County		C&C of Honolulu		Total	
	#	%	#	%	#	%	#	%	#	%
HOUSEHOLDS Total	331	100.0%	127	100.0%	829	100.0%	1,961	100.0%	3,248	100.0%
Household Type										
Single-person	249	75.2%	89	70.1%	737	88.9%	1,576	80.4%	2,651	81.6%
Two-or-more-adult	13	3.9%	10	7.9%	1	0.1%	32	1.6%	56	1.7%
Single-parent	35	10.6%	11	8.7%	63	7.6%	118	6.0%	227	7.0%
Two-parent	34	10.3%	15	11.8%	28	3.4%	231	11.8%	308	9.5%
Other HH w/children	0	0.0%	2	1.6%	0	0.0%	4	0.2%	6	0.2%
ADULTS Total	383	100.0%	163	100.0%	858	100.0%	2,266	100.0%	3,670	100.0%
Veteran Status										
Yes	34	8.9%	11	6.7%	64	7.5%	334	14.7%	443	12.1%
No	349	91.1%	152	93.3%	794	92.5%	1,932	85.3%	3,227	87.9%
Employment Status										
Unemployed	329	85.9%	116	71.2%	625	72.8%	1,877	82.8%	2,947	80.3%
Employed part time	33	8.6%	16	9.8%	127	14.8%	173	7.6%	349	9.5%
Employed full time	21	5.5%	31	19.0%	106	12.4%	216	9.5%	374	10.2%
Unknown	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Educational Attainment										
< high school diploma	100	26.1%	46	28.2%	151	17.6%	506	22.3%	803	21.9%
High sch. diploma/GED	265	69.2%	89	54.6%	549	64.0%	1,299	57.3%	2,202	60.0%
Some college or more	18	4.7%	27	16.6%	158	18.4%	349	15.4%	552	15.0%
Unknown	0	0.0%	1	0.6%	0	0.0%	112	4.9%	113	3.1%
Hawai'i Residency										
12 months or less	74	19.3%	25	15.3%	151	17.6%	233	10.3%	483	13.2%
> 1 year, < 3 years	22	5.7%	18	11.0%	72	8.4%	174	7.7%	286	7.8%
3 years to < 5 years	20	5.2%	8	4.9%	46	5.4%	131	5.8%	205	5.6%
5 years to < 10 years	34	8.9%	14	8.6%	84	9.8%	239	10.5%	371	10.1%
10 years to < 20 years	44	11.5%	16	9.8%	112	13.1%	223	9.8%	395	10.8%
20 years and over	181	47.3%	75	46.0%	387	45.1%	1,044	46.1%	1,687	46.0%
Unknown	8	2.1%	7	4.3%	6	0.7%	222	9.8%	243	6.6%

Note: This table presents unduplicated counts of individuals and households who experienced homelessness and received emergency shelter program services in the 2015 fiscal year. "Prior Living Situation" refers to the place where a person lived and slept most of the time prior to entering the program. "Unsheltered" refers to individuals living outdoors or in places not intended for human habitation, such as a park or the beach. "Sheltered settings" category includes emergency shelters, transitional housing, mental health and medical hospitals, prisons, substance abuse facilities, and the YMCA. "Doubled up" refers to individuals living in a family member's or friend's room, apartment, or house.

Table 5. Demographic Profile of Transitional Housing Program Clients, FY 2015

	Hawai'i County		Kaua'i County		Maui County		C&C of Honolulu		Total	
	#	%	#	%	#	%	#	%	#	%
ALL INDIVIDUALS Total	275	100.0%	170	100.0%	764	100.0%	3,827	100.0%	5,036	100.0%
Gender										
Male	167	60.7%	65	38.2%	405	53.0%	2,044	53.4%	2,681	53.2%
Female	108	39.3%	105	61.8%	358	46.9%	1,773	46.3%	2,344	46.5%
Other/Unknown	0	0.0%	0	0.0%	1	0.1%	10	0.3%	11	0.2%
Age										
Birth to 5 years	50	18.2%	31	18.2%	132	17.3%	784	20.5%	997	19.8%
6 to 17 years	44	16.0%	44	25.9%	132	17.3%	737	19.3%	957	19.0%
18 to 24 years	23	8.4%	22	12.9%	45	5.9%	296	7.7%	386	7.7%
25 to 39 years	64	23.3%	35	20.6%	176	23.0%	894	23.4%	1,169	23.2%
40 to 59 years	71	25.8%	34	20.0%	216	28.3%	879	23.0%	1,200	23.8%
60 years and over	21	7.6%	4	2.4%	63	8.2%	235	6.1%	323	6.4%
Unknown	2	0.7%	0	0.0%	0	0.0%	2	0.1%	4	0.1%
Ethnicity										
Caucasian	114	41.5%	36	21.2%	298	39.0%	632	16.5%	1,080	21.4%
Hawaiian/Part Hawaiian	100	36.4%	60	35.3%	237	31.0%	1,314	34.3%	1,711	34.0%
Marshallese	32	11.6%	43	25.3%	31	4.1%	370	9.7%	476	9.5%
Micronesia	1	0.4%	0	0.0%	70	9.2%	601	15.7%	672	13.3%
Other Pacific Islander	1	0.4%	0	0.0%	9	1.2%	287	7.5%	297	5.9%
Filipino	9	3.3%	19	11.2%	46	6.0%	222	5.8%	296	5.9%
Other Asian	5	1.8%	6	3.5%	28	3.7%	152	4.0%	191	3.8%
Black	2	0.7%	3	1.8%	27	3.5%	186	4.9%	218	4.3%
Native American	10	3.6%	3	1.8%	18	2.4%	45	1.2%	76	1.5%
Unknown	1	0.4%	0	0.0%	0	0.0%	18	0.5%	19	0.4%
Prior Living Situation										
Sheltered settings	51	18.5%	80	47.1%	764	100.0%	994	26.0%	1,889	37.5%
Unsheltered	62	22.5%	59	34.7%	0	0.0%	1,601	41.8%	1,722	34.2%
Institutional settings	57	20.7%	8	4.7%	0	0.0%	186	4.9%	251	5.0%
Unsubsidized housing	7	2.5%	0	0.0%	0	0.0%	110	2.9%	117	2.3%
Subsidized housing	0	0.0%	0	0.0%	0	0.0%	18	0.5%	18	0.4%
Doubled up	28	10.2%	18	10.6%	0	0.0%	725	18.9%	771	15.3%
Other/Unknown	70	25.5%	5	2.9%	0	0.0%	193	5.0%	268	5.3%
Living Arrangements										
Living alone	121	44.0%	31	18.2%	321	42.0%	1,033	27.0%	1,506	29.9%
In an adult-only HH	0	0.0%	10	5.9%	11	1.4%	102	2.7%	123	2.4%
In a HH w/ children	154	56.0%	129	75.9%	432	56.5%	2,692	70.3%	3,407	67.7%

(Continued) Table 5. Demographic Profile of Transitional Housing Program Clients, FY 2015

	Hawai'i County		Kaua'i County		Maui County		C&C of Honolulu		Total	
	#	%	#	%	#	%	#	%	#	%
HOUSEHOLDS Total	157	100.0%	70	100.0%	439	100.0%	1,714	100.0%	2,380	100.0%
Household Type										
Single-person	121	77.1%	31	44.3%	321	73.1%	1,033	60.3%	1,506	63.3%
Two-or-more-adult	0	0.0%	5	7.1%	4	0.9%	49	2.9%	58	2.4%
Single-parent	19	12.1%	19	27.1%	64	14.6%	204	11.9%	306	12.9%
Two-parent	13	8.3%	13	18.6%	48	10.9%	402	23.5%	476	20.0%
Other HH w/children	4	2.5%	2	2.9%	2	0.5%	26	1.5%	34	1.4%
ADULTS Total	181	100.0%	95	100.0%	500	100.0%	2,305	100.0%	3,081	100.0%
Veteran Status										
Yes	17	9.4%	1	1.1%	41	8.2%	394	17.1%	453	14.7%
No	164	90.6%	94	98.9%	459	91.8%	1,911	82.9%	2,628	85.3%
Employment Status										
Unemployed	154	85.1%	56	58.9%	198	39.6%	1,479	64.2%	1,887	61.2%
Employed part time	18	9.9%	19	20.0%	130	26.0%	370	16.1%	537	17.4%
Employed full time	9	5.0%	20	21.1%	172	34.4%	456	19.8%	657	21.3%
Unknown	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Educational Attainment										
< high school diploma	52	28.7%	29	30.5%	101	20.2%	556	24.1%	738	24.0%
High sch. diploma/GED	105	58.0%	55	57.9%	351	70.2%	1,383	60.0%	1,894	61.5%
Some college or more	20	11.0%	7	7.4%	47	9.4%	304	13.2%	378	12.3%
Unknown	4	2.2%	4	4.2%	1	0.2%	62	2.7%	71	2.3%
Hawai'i Residency										
12 months or less	4	2.2%	4	4.2%	54	10.8%	185	8.0%	247	8.0%
> 1 year, < 3 years	13	7.2%	8	8.4%	43	8.6%	156	6.8%	220	7.1%
3 years to < 5 years	10	5.5%	5	5.3%	27	5.4%	121	5.2%	163	5.3%
5 years to < 10 years	18	9.9%	9	9.5%	63	12.6%	269	11.7%	359	11.7%
10 years to < 20 years	24	13.3%	7	7.4%	79	15.8%	266	11.5%	376	12.2%
20 years and over	108	59.7%	53	55.8%	232	46.4%	1,209	52.5%	1,602	52.0%
Unknown	4	2.2%	9	9.5%	2	0.4%	99	4.3%	114	3.7%

Note: This table presents unduplicated counts of individuals and households who experienced homelessness and received transitional housing program services in the 2015 fiscal year. "Prior Living Situation" refers to the place where a person lived and slept most of the time prior to entering the program. "Unsheltered" refers to individuals living outdoors or in places not intended for human habitation, such as a park or the beach. "Sheltered settings" category includes emergency shelters, transitional housing, mental health and medical hospitals, prisons, substance abuse facilities, and the YMCA. "Doubled up" refers to individuals living in a family member's or friend's room, apartment, or house.

Table 6. Demographic Profile of Veterans Who Received Homeless Services, FY 2015

	Other Counties		C&C of Honolulu		Total	
	#	%	#	%	#	%
ALL INDIVIDUALS Total	337	100.0%	952	100.0%	1,289	100.0%
Gender						
Male	296	87.8%	873	91.7%	1,169	90.7%
Female	41	12.2%	77	8.1%	118	9.2%
Other/Unknown	0	0.0%	2	0.2%	2	0.2%
Age						
18 to 39 years	48	14.2%	218	22.9%	266	20.6%
40 to 59 years	189	56.1%	516	54.2%	705	54.7%
60 years and over	99	29.4%	211	22.2%	310	24.0%
Unknown	1	0.3%	7	0.7%	8	0.6%
Ethnicity						
Caucasian	192	57.0%	439	46.1%	631	49.0%
Hawaiian/Part Hawaiian	73	21.7%	130	13.7%	203	15.7%
Other Pacific Islander	7	2.1%	50	5.3%	57	4.4%
Filipino	17	5.0%	51	5.4%	68	5.3%
Other Asian	11	3.3%	56	5.9%	67	5.2%
Black	24	7.1%	189	19.9%	213	16.5%
Native American	13	3.9%	25	2.6%	38	2.9%
Unknown	0	0.0%	12	1.3%	12	0.9%
Prior Living Situation						
Sheltered settings	18	5.3%	59	6.2%	77	6.0%
Unsheltered	274	81.3%	666	70.0%	940	72.9%
Institutional settings	16	4.7%	89	9.3%	105	8.1%
Unsubsidized housing	6	1.8%	29	3.0%	35	2.7%
Subsidized housing	1	0.3%	15	1.6%	16	1.2%
Doubled up	14	4.2%	58	6.1%	72	5.6%
Other/Unknown	8	2.4%	36	3.8%	44	3.4%
Chronically Homeless						
Yes	94	27.9%	168	17.6%	262	20.3%
No	243	72.1%	784	82.4%	1,027	79.7%
Living Arrangements						
Living alone	309	91.7%	856	89.9%	1,165	90.4%
In an adult-only HH	16	4.7%	44	4.6%	60	4.7%
In a HH w/ children	12	3.6%	52	5.5%	64	5.0%
HOUSEHOLDS Total	336	100.0%	946	100.0%	1,282	100.0%
Household Type						
Single-person	309	91.7%	856	90.5%	1,165	90.9%
Two-or-more-adult	15	4.5%	40	4.2%	55	4.3%
HH w/children	12	3.6%	50	5.3%	62	4.8%

Note: This table presents unduplicated counts of veterans who experienced homelessness and received homeless program services in the 2015 fiscal year. One third (33.9%) of them utilized multiple types of programs during the reporting year. "Other Pacific Islanders" category includes Marshallese, Micronesians, and other Pacific Islanders. "Prior Living Situation" refers to the place where a person lived and slept most of the time prior to entering the program. "HH w/ children" category includes single- and two-parent households, and other households with children.

Table 7. Demographic Profile of Veterans Served by Rapid Rehousing Services, FY 2015

	Other Counties		C&C of Honolulu		Total	
	#	%	#	%	#	%
ALL INDIVIDUALS Total	107	100.0%	330	100.0%	437	100.0%
Gender						
Male	94	87.9%	297	90.0%	391	89.5%
Female	13	12.1%	33	10.0%	46	10.5%
Other/Unknown	0	0.0%	0	0.0%	0	0.0%
Age						
18 to 39 years	15	14.0%	89	27.0%	104	23.8%
40 to 59 years	65	60.7%	160	48.5%	225	51.5%
60 years and over	27	25.2%	81	24.5%	108	24.7%
Unknown	0	0.0%	0	0.0%	0	0.0%
Ethnicity						
Caucasian	63	58.9%	136	41.2%	199	45.5%
Hawaiian/Part Hawaiian	19	17.8%	42	12.7%	61	14.0%
Other Pacific Islander	2	1.9%	19	5.8%	21	4.8%
Filipino	6	5.6%	14	4.2%	20	4.6%
Other Asian	2	1.9%	15	4.5%	17	3.9%
Black	12	11.2%	87	26.4%	99	22.7%
Native American	3	2.8%	16	4.8%	19	4.3%
Unknown	0	0.0%	1	0.3%	1	0.2%
Prior Living Situation						
Sheltered settings	31	29.0%	159	48.2%	190	43.5%
Unsheltered	64	59.8%	164	49.7%	228	52.2%
Institutional settings	0	0.0%	0	0.0%	0	0.0%
Unsubsidized housing	1	0.9%	1	0.3%	2	0.5%
Subsidized housing	0	0.0%	1	0.3%	1	0.2%
Doubled up	2	1.9%	2	0.6%	4	0.9%
Other/Unknown	9	8.4%	3	0.9%	12	2.7%
Living Arrangements						
Living alone	87	81.3%	258	78.2%	345	78.9%
In an adult-only HH	14	13.1%	43	13.0%	57	13.0%
In a HH w/ children	6	5.6%	29	8.8%	35	8.0%
HOUSEHOLDS Total	106	100.0%	326	100.0%	432	100.0%
Household Type						
Single-person	87	81.3%	258	78.2%	345	78.9%
Two-or-more-adult	13	12.1%	40	12.1%	53	12.1%
HH w/children	6	5.6%	28	8.5%	34	7.8%

Note: This table presents unduplicated counts of veterans who experienced homelessness and received services from rapid rehousing programs in the 2015 fiscal year. "Other Pacific Islanders" category includes Marshallese, Micronesians, and other Pacific Islanders. "Prior Living Situation" refers to the place where a person lived and slept most of the time prior to entering the program. "HH w/ children" category includes single- and two-parent households, and other households with children. Data on chronic homelessness are not available as they are not collected for rapid rehousing clients at program intake.

Table 8. Demographic Profile of Veterans Served by Outreach Programs, FY 2015

	Other Counties		C&C of Honolulu		Total	
	#	%	#	%	#	%
ALL INDIVIDUALS Total	252	100.0%	334	100.0%	586	100.0%
Gender						
Male	219	86.9%	308	92.2%	527	89.9%
Female	33	13.1%	24	7.2%	57	9.7%
Other/Unknown	0	0.0%	2	0.6%	2	0.3%
Age						
18 to 39 years	33	13.1%	57	17.1%	90	15.4%
40 to 59 years	137	54.4%	187	56.0%	324	55.3%
60 years and over	82	32.5%	89	26.6%	171	29.2%
Unknown	0	0.0%	1	0.3%	1	0.2%
Ethnicity						
Caucasian	153	60.7%	172	51.5%	325	55.5%
Hawaiian/Part Hawaiian	46	18.3%	51	15.3%	97	16.6%
Other Pacific Islander	5	2.0%	14	4.2%	19	3.2%
Filipino	14	5.6%	17	5.1%	31	5.3%
Other Asian	9	3.6%	25	7.5%	34	5.8%
Black	19	7.5%	48	14.4%	67	11.4%
Native American	6	2.4%	5	1.5%	11	1.9%
Unknown	0	0.0%	2	0.6%	2	0.3%
Prior Living Situation						
Sheltered settings	6	2.4%	33	9.9%	39	6.7%
Unsheltered	216	85.7%	266	79.6%	482	82.3%
Institutional settings	8	3.2%	7	2.1%	15	2.6%
Unsubsidized housing	3	1.2%	8	2.4%	11	1.9%
Subsidized housing	2	0.8%	1	0.3%	3	0.5%
Doubled up	10	4.0%	8	2.4%	18	3.1%
Other/Unknown	7	2.8%	11	3.3%	18	3.1%
Chronically Homeless						
Yes	97	38.5%	140	41.9%	237	40.4%
No	155	61.5%	194	58.1%	349	59.6%
Living Arrangements						
Living alone	231	91.7%	320	95.8%	551	94.0%
In an adult-only HH	11	4.4%	10	3.0%	21	3.6%
In a HH w/ children	10	4.0%	4	1.2%	14	2.4%
HOUSEHOLDS Total	252	100.0%	333	100.0%	585	100.0%
Household Type						
Single-person	231	91.7%	320	96.1%	551	94.2%
Two-or-more-adult	11	4.4%	9	2.7%	20	3.4%
HH w/children	10	4.0%	4	1.2%	14	2.4%

Note: This table presents unduplicated counts of veterans who experienced homelessness and received services from outreach programs in the 2015 fiscal year. "Other Pacific Islanders" category includes Marshallese, Micronesians, and other Pacific Islanders. "Prior Living Situation" refers to the place where a person lived and slept most of the time prior to entering the program. "HH w/ children" category includes single- and two-parent households, and other households with children.

Table 9. Demographic Profile of Veterans Served by Shelter Programs, FY 2015

	Other Counties		C&C of Honolulu		Total	
	#	%	#	%	#	%
ALL INDIVIDUALS Total	135	100.0%	658	100.0%	793	100.0%
Gender						
Male	121	89.6%	599	91.0%	720	90.8%
Female	14	10.4%	58	8.8%	72	9.1%
Other/Unknown	0	0.0%	1	0.2%	1	0.1%
Age						
18 to 39 years	15	11.1%	160	24.3%	175	22.1%
40 to 59 years	76	56.3%	354	53.8%	430	54.2%
60 years and over	43	31.9%	138	21.0%	181	22.8%
Unknown	1	0.7%	6	0.9%	7	0.9%
Ethnicity						
Caucasian	78	57.8%	321	48.8%	399	50.3%
Hawaiian/Part Hawaiian	24	17.8%	70	10.6%	94	11.9%
Other Pacific Islander	4	3.0%	34	5.2%	38	4.8%
Filipino	7	5.2%	37	5.6%	44	5.5%
Other Asian	4	3.0%	37	5.6%	41	5.2%
Black	10	7.4%	131	19.9%	141	17.8%
Native American	8	5.9%	19	2.9%	27	3.4%
Unknown	0	0.0%	9	1.4%	9	1.1%
Prior Living Situation						
Sheltered settings	41	30.4%	92	14.0%	133	16.8%
Unsheltered	73	54.1%	389	59.1%	462	58.3%
Institutional settings	9	6.7%	72	10.9%	81	10.2%
Unsubsidized housing	1	0.7%	21	3.2%	22	2.8%
Subsidized housing	0	0.0%	12	1.8%	12	1.5%
Doubled up	6	4.4%	43	6.5%	49	6.2%
Other/Unknown	5	3.7%	29	4.4%	34	4.3%
Chronically Homeless						
Yes	28	20.7%	86	13.1%	114	14.4%
No	103	76.3%	530	80.5%	633	79.8%
Living Arrangements						
Living alone	124	91.9%	610	92.7%	734	92.6%
In an adult-only HH	3	2.2%	14	2.1%	17	2.1%
In a HH w/ children	8	5.9%	34	5.2%	42	5.3%
HOUSEHOLDS Total	135	100.0%	656	100.0%	791	100.0%
Household Type						
Single-person	124	91.9%	610	92.7%	734	92.6%
Two-or-more-adult	3	2.2%	12	1.8%	15	1.9%
HH w/children	8	5.9%	34	5.2%	42	5.3%

Note: This table presents unduplicated counts of veterans and their households who experienced homelessness and received services from shelter programs in the 2015 fiscal year. "Other Pacific Islanders" category includes Marshallese, Micronesians, and other Pacific Islanders. "Prior Living Situation" refers to the place where a person lived and slept most of the time prior to entering the program. "HH w/ children" category includes single- and two-parent households, and other households with children.

Table 10. Homeless Service System Outcomes for Client Subpopulations by County, FY 2015

Subpopulation	Homeless Service System Users		Newcomers		Perm. Housing Exits		Returns fr. Perm. Housing w/in 12 Mo.		Length of Enrollment (Days)	
	#	% of Total	#	% of Pop.	#	% of Exits	#	% of PH Exits	Mean	Median
STATE Total	14,954	100.0%	5,717	38.2%	3,257	42.8%	390	11.6%	299	218
Persons in adult-only households	9,076	60.7%	3,383	37.3%	1,415	31.0%	204	15.2%	347	210
Persons in households with children	5,878	39.3%	2,334	39.7%	1,842	60.7%	186	9.2%	281	230
Veterans	1,289	11.2%	523	40.6%	404	56.6%	289	210
Unaccompanied young adults aged 18–24	616	5.4%	331	53.7%	99	26.8%	192	161
Chronically homeless adults	2,178	19.0%	512	23.5%	216	20.8%	474	258
Chronically homeless families	2,146	21.4%	506	23.6%	209	20.6%	480	260
Hawai'i County Total	1,829	100.0%	931	50.9%	404	43.1%	42	7.3%	201	189
Persons in adult-only households	1,057	57.8%	412	39.0%	218	41.8%	34	12.5%	246	213
Persons in households with children	772	42.2%	519	67.2%	186	44.8%	8	2.6%	146	134
Veterans	111	8.0%	35	31.5%	26	46.4%	315	248
Unaccompanied young adults aged 18–24	81	5.9%	38	46.9%	15	36.6%	247	220
Chronically homeless adults	372	27.0%	91	24.5%	54	32.5%	318	277
Chronically homeless families	362	30.9%	85	23.5%	52	32.1%	325	284
Kaua'i County Total	662	100.0%	252	38.1%	104	25.8%	3	3.8%	237	183
Persons in adult-only households	358	54.1%	117	32.7%	37	17.1%	2	6.5%	254	204
Persons in households with children	304	45.9%	135	44.4%	67	35.8%	1	2.0%	223	123
Veterans	26	5.4%	10	38.5%	4	28.6%	215	236
Unaccompanied young adults aged 18–24	25	5.2%	11	44.0%	0	0.0%	164	144
Chronically homeless adults	97	20.0%	18	18.6%	10	17.9%	308	222
Chronically homeless families	96	23.4%	18	18.8%	10	18.5%	309	224

(Continued) Table 10. Homeless Service System Outcomes for Client Subpopulations by County, FY 2015

Subpopulation	Homeless Service System Users		Newcomers		Perm. Housing Exits		Returns fr. Perm. Housing w/in 12 Mo.		Length of Enrollment (Days)	
	#	% of Total	#	% of Pop.	#	% of Exits	#	% of PH Exits	Mean	Median
Maui Total	2,206	100.0%	830	37.6%	443	41.2%	103	17.9%	272	217
Persons in adult-only households	1,604	72.7%	602	37.5%	248	32.0%	46	18.9%	262	193
Persons in households with children	602	27.3%	228	37.9%	195	64.8%	57	17.3%	287	265
Veterans	200	10.9%	87	43.5%	44	44.4%	259	176
Unaccompanied young adults aged 18–24	149	8.2%	84	56.4%	37	43.5%	179	162
Chronically homeless adults	415	22.7%	98	23.6%	38	25.0%	414	251
Chronically homeless families	415	23.6%	98	23.6%	38	25.2%	415	251
City and County of Honolulu Total	10,257	100.0%	3,704	36.1%	2,306	44.5%	242	11.3%	339	236
Persons in adult-only households	6,057	59.1%	2,252	37.2%	912	29.9%	122	15.4%	346	205
Persons in households with children	4,200	40.9%	1,452	34.6%	1,394	65.4%	120	8.9%	331	279
Veterans	952	12.3%	391	41.1%	330	60.6%	266	197
Unaccompanied young adults aged 18–24	361	4.6%	198	54.8%	47	21.1%	174	128
Chronically homeless adults	1,294	16.7%	305	23.6%	114	17.2%	590	259
Chronically homeless families	1,273	19.1%	305	24.0%	109	16.8%	601	262

Note:

- Most of the subpopulations presented in the table are not mutually exclusive, except for the “persons in adult-only households” and “persons in households with children” groups. The group of “unaccompanied young adults aged 18–24” is a subgroup of “persons in adult-only households”. Chronically homeless families are those with at least one adult family member who is chronically homeless.
- The number of homeless service system users is an unduplicated count of individuals who accessed emergency shelter, transitional housing, outreach, and/or rapid rehousing services in the 2015 fiscal year.
- Newcomers are those who accessed the homeless service system for the first time in FY 2015 and for whom no previous intake records could be found in the Statewide Homeless Management Information System (HMIS) since FY 2007.
- The number of permanent housing exits is an unduplicated count of individuals who exited the homeless service system to a permanent housing destination in FY 2015. The percentage of permanent housing exits was calculated out of the total number of individuals who exited the homeless service system in FY 2015.
- Returning to the homeless service system is defined as enrolling in a homeless service program within 12 months of exiting to permanent housing. Data included all system “leavers” from FY 2014 who left for permanent housing and returned to the homeless service system within 12 months. Data were not calculated for small subpopulations, as indicated in the cells with the symbol (..).
- The length of enrollment is based on total number of unduplicated days each person enrolled in any homeless programs during the reporting period. For active enrollments that started in previous years, the number of days enrolled prior to the reporting period is also counted. Median and 5% trimmed mean are presented. The 5% trimmed mean is calculated from 90% of data points after excluding the lowest 5% and highest 5% of data in order to reduce the impact of outliers on data.

Table 11. Rates of Returns for Clients Who Exited to Permanent Housing in FY 2014

Program and Household Types	Other Counties %	C&C of Honolulu %	Total %
Total	12.0%	11.3%	11.6%
Persons in adult-only households	15.0%	15.4%	15.2%
Persons in households with children	9.7%	8.9%	9.2%
Emergency Shelter	8.6%	15.6%	13.2%
Persons in adult-only households	19.8%	21.2%	20.7%
Persons in households with children	0.0%	12.1%	8.1%
Transitional Housing	6.1%	9.8%	8.9%
Persons in adult-only households	11.5%	16.6%	15.5%
Persons in households with children	4.2%	6.8%	6.1%
Outreach	17.5%	6.3%	13.3%
Persons in adult-only households	14.8%	7.1%	12.3%
Persons in households with children	20.7%	5.7%	14.4%
Rapid Rehousing	12.7%	15.0%	14.4%
Persons in adult-only households	12.3%	13.1%	12.9%
Persons in households with children	13.5%	16.7%	16.1%

Note: Rate of return data presented in this table is the percentage of people who returned to the homeless service system within 12 months after exiting to a permanent housing destination in FY 2014.

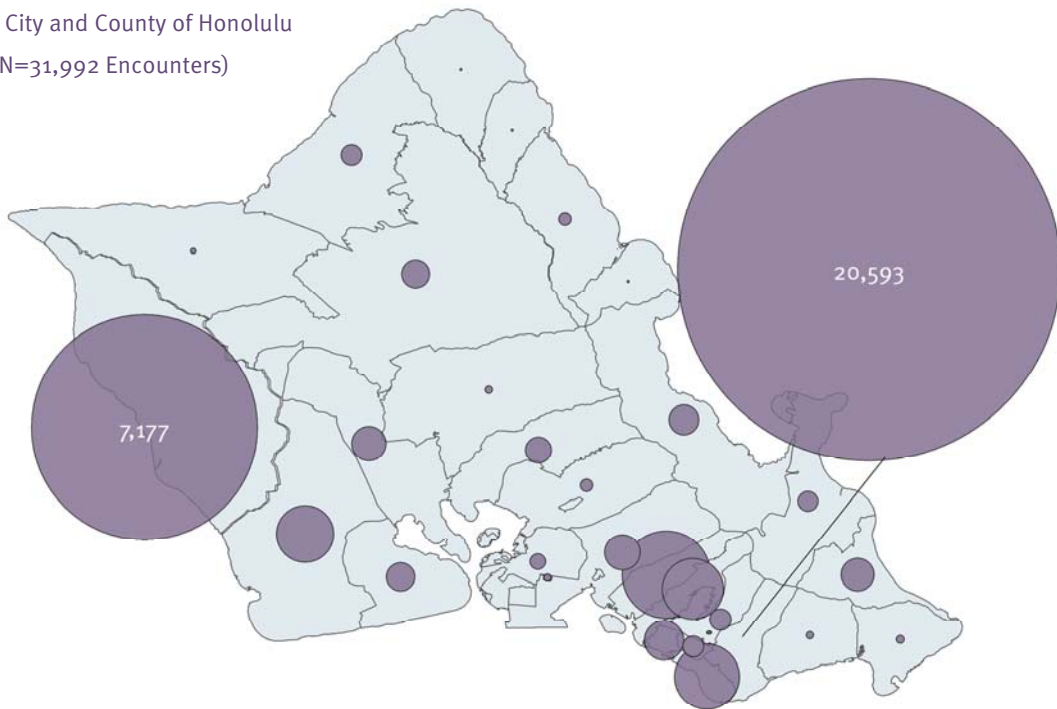
Table 12. Length of Enrollment by Program and Household Types, FY 2015

Program and Household Types	Other Counties		C&C of Honolulu		Total	
	# of Days		# of Days		# of Days	
	Mean	Median	Mean	Median	Mean	Median
Any Programs	237	201	339	236	299	218
Persons in adult-only households	254	209	409	211	347	210
Persons in households with children	197	179	316	260	281	230
Emergency Shelter	45	42	143	92	101	56
Persons in adult-only households	43	41	111	61	78	45
Persons in households with children	48	43	180	141	131	82
Transitional Housing	237	190	334	285	310	263
Persons in adult-only households	158	119	253	204	223	173
Persons in households with children	293	270	368	329	352	309
Outreach	241	196	460	195	350	195
Persons in adult-only households	293	221	563	230	442	225
Persons in households with children	136	124	116	104	126	115
Rapid Rehousing	118	105	121	98	120	98
Persons in adult-only households	118	103	110	93	112	96
Persons in households with children	116	152	137	104	135	104

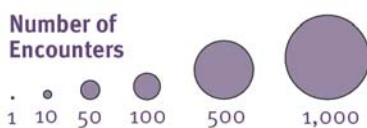
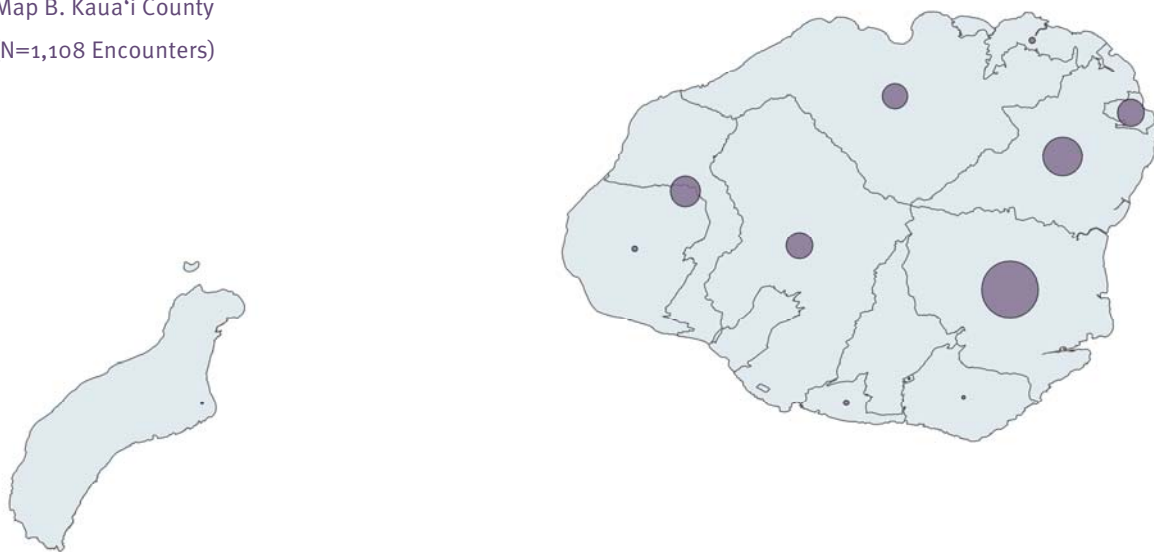
Note: The length of enrollment for “any programs” is based on total number of unduplicated days each person enrolled in any homeless programs during the reporting period. For active enrollments that started in previous years, the number of days enrolled prior to the reporting period is also counted. Data for a specific program type accounted for the unduplicated number of days each person was enrolled in the program. This measure is a snapshot of the current homeless service system. It did not count any program enrollments that ended in previous years. As a result, it does not represent the total length of time individuals were enrolled in programs. Median and 5% trimmed mean are presented in the table. The 5% trimmed mean is calculated from 90% of data points after excluding the lowest 5% and highest 5% of data in order to reduce the impact of outliers on data.

Figure 1. Service Encounters of Homeless Outreach Programs by Zip Code Area, FY 2015

Map A. City and County of Honolulu
(N=31,992 Encounters)

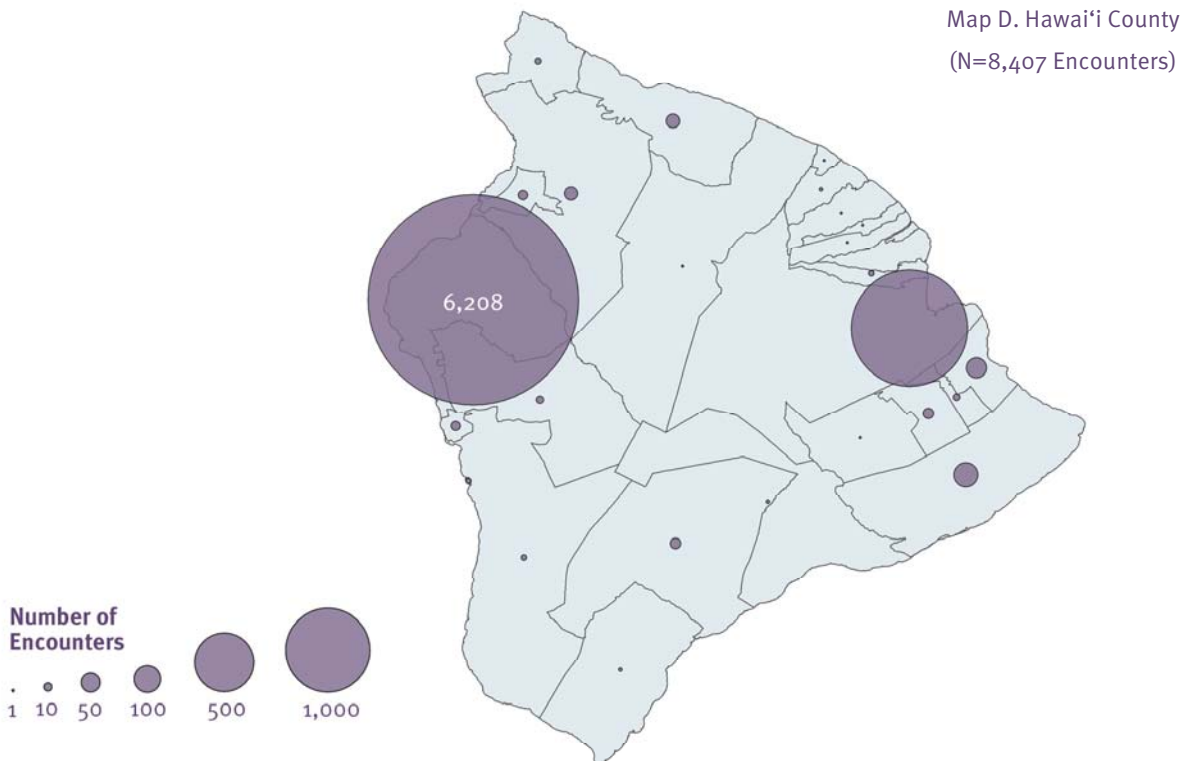
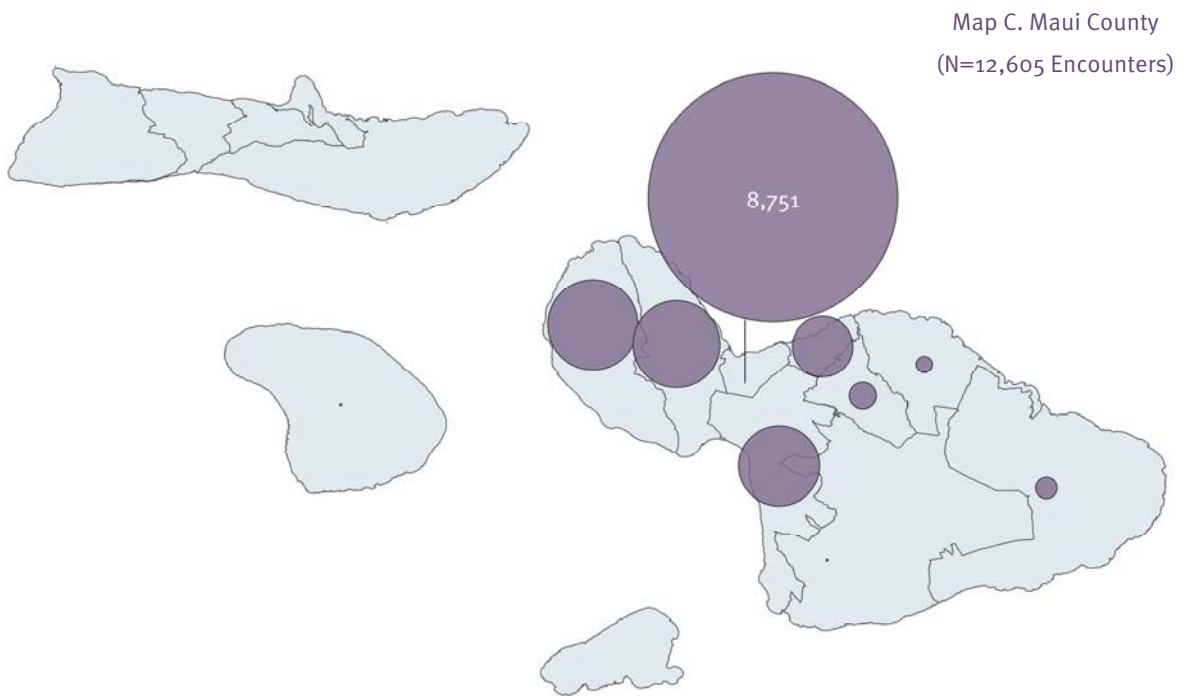


Map B. Kaua'i County
(N=1,108 Encounters)



Note: (Maps A & B) In FY 2015, homeless outreach programs reported a total of 54,112 service encounters with valid zip code information. Of which 31,992 (59.1%) service encounters took place on O'ahu, where the majority of them were reported in zip code 96816 (Kaimukī, Palolo, Wai'alaie, Kāhala), and zip code 96792 (Wai'anae, Mākaha, Mā'ili) neighborhoods. In Kaua'i County, there were 1,108 service encounters (2.0% of the state total), and the highest number of encounters occurred in zip code 96766 (Līhue, Hanamā'ulu, Puhi) neighborhood.

(Continued) Figure 1. Service Encounters of Homeless Outreach Programs by Zip Code Area, FY 2015

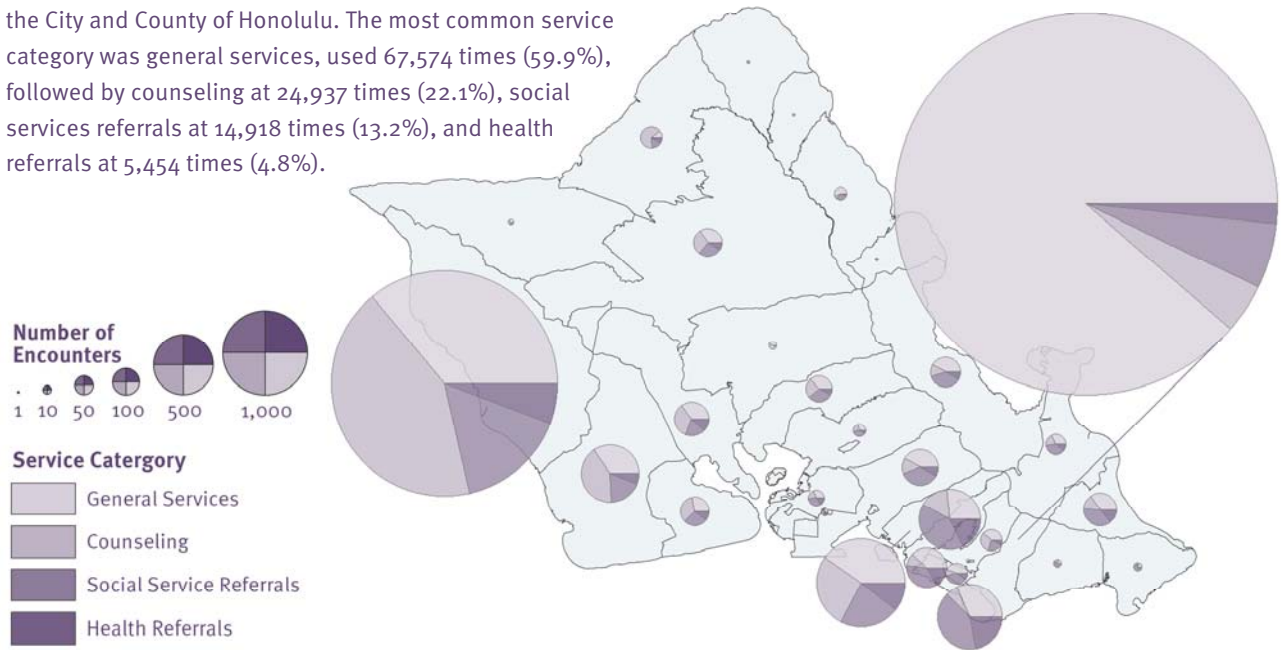


Note: (Maps C & D) In Maui county, there were a total of 12,605 service encounters (23.3% of the state total), and zip code 96732 (Kahului) was the neighborhood with the largest number of encounters. Hawai'i County reported 8,407 service encounters (15.5% of the state total), and the majority of these encounters took place in zip code 96740 (Kailua-Kona) neighborhood in FY 2015.

Figure 2. Types of Homeless Outreach Services Utilized by Zip Code Area, FY 2015

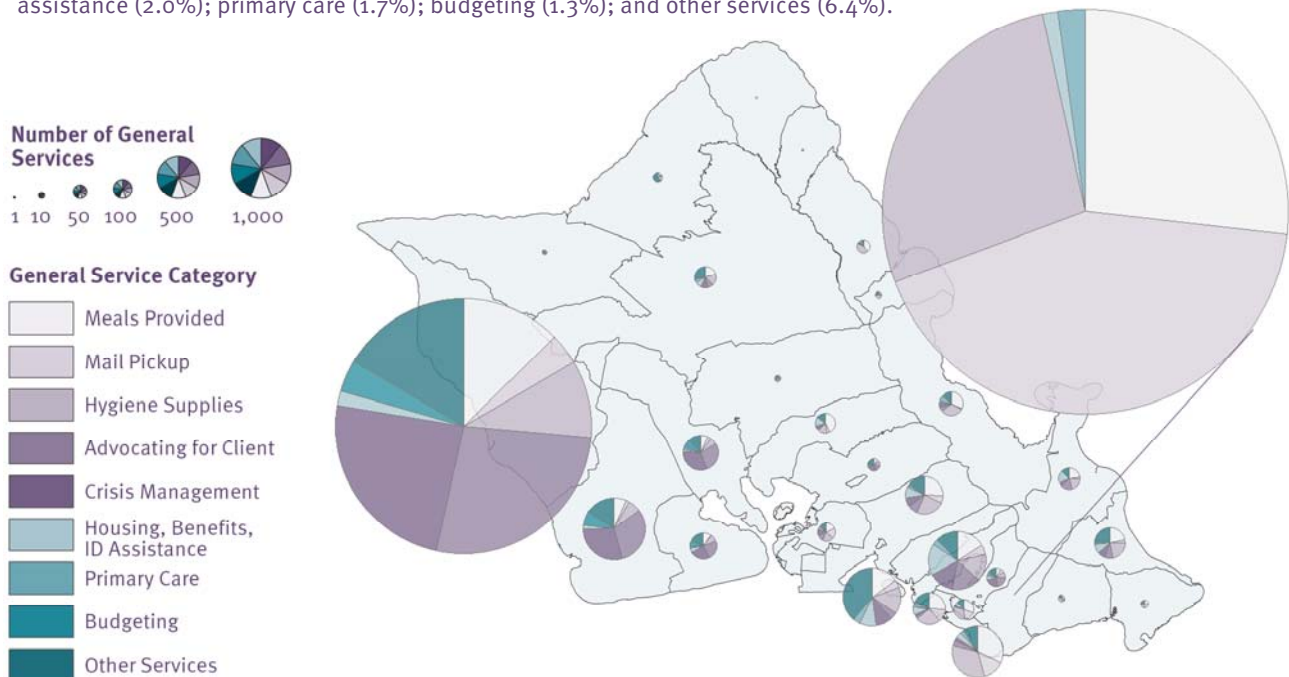
Map A–1. City and County of Honolulu: All Services

In FY 2015, a total count of 112,883 services were utilized in the City and County of Honolulu. The most common service category was general services, used 67,574 times (59.9%), followed by counseling at 24,937 times (22.1%), social services referrals at 14,918 times (13.2%), and health referrals at 5,454 times (4.8%).



Map A–2. City and County of Honolulu: General Services

Of the total 67,574 count of general services used in FY 2015, about three fourths were services such as mail pick up (29.0%), food/meals (22.1%), and hygiene supplies (21.6%). The remaining services included advocating for clients (8.4%); crisis management (7.5%); housing, benefits and ID assistance (2.0%); primary care (1.7%); budgeting (1.3%); and other services (6.4%).

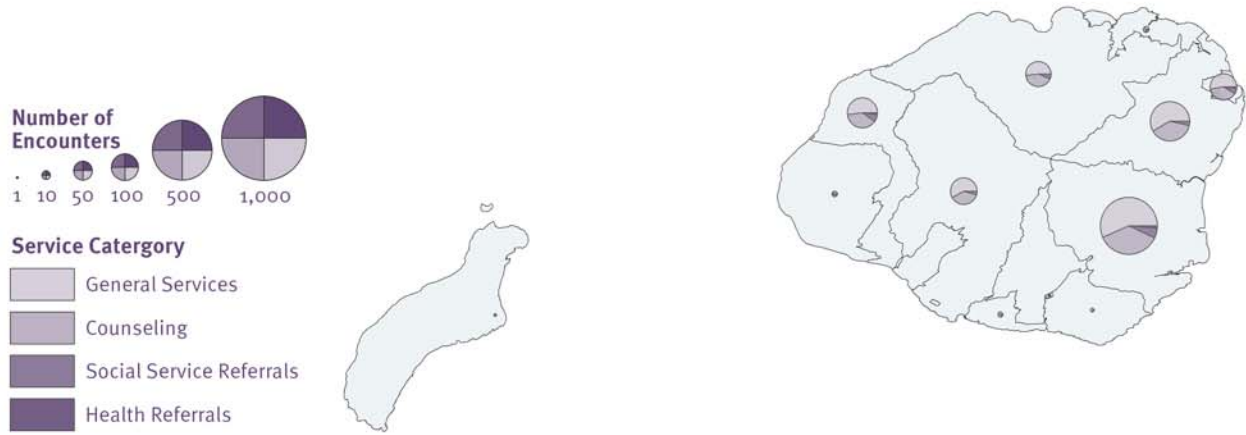


Note: Map 1 shows the types and numbers of outreach services used. The slices of the pie represent the relative sizes of service categories utilized by clients in a zip code area where service encounters took place. One or more services may be reported per encounter. The size of the pie is in proportion to the number of encounters reported. Map 2 presents the number of general services by detailed types in pie charts, where the size of the pie is in proportion to the total number of general services utilized.

(Continued) Figure 2. Types of Homeless Outreach Services Utilized by Zip Code Area, FY 2015

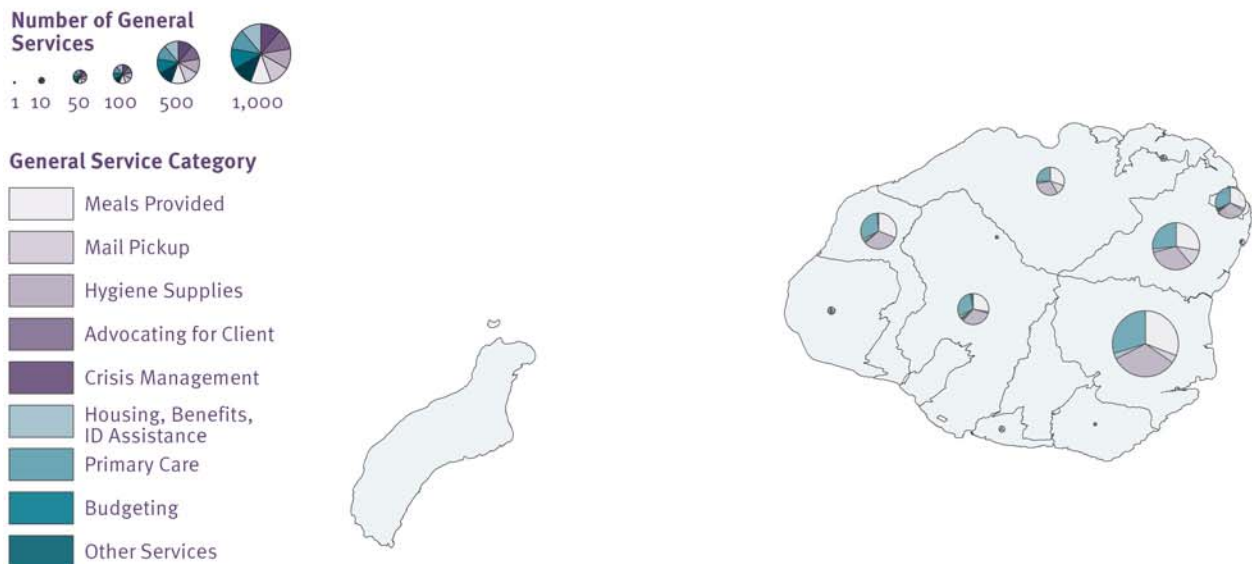
Map B-1. Kaua'i County: All Services

A total count of 5,435 services were utilized in Kaua'i County in FY 2015. The two most common outreach services were general services, provided 3,005 times (55.3%), and counseling services, at 2,033 times (37.4%). Social service referrals (70 times) and health referrals (327 times) comprised only 7.3% of the total.



Map B-2. Kaua'i County: General Services

In FY 2015, outreach programs in Kaua'i County provided a total count of 3,005 general services. The top three common services were hygiene supplies (31.4%), food/meals (29.4%), and primary care (28.5%). Other general services were less common, such as mail pick up (5.2%); housing, benefits, and ID assistance (2.5%); advocating for clients (1.1%); crisis management (0.8%); budgeting (0.1%); and other (1.1%).

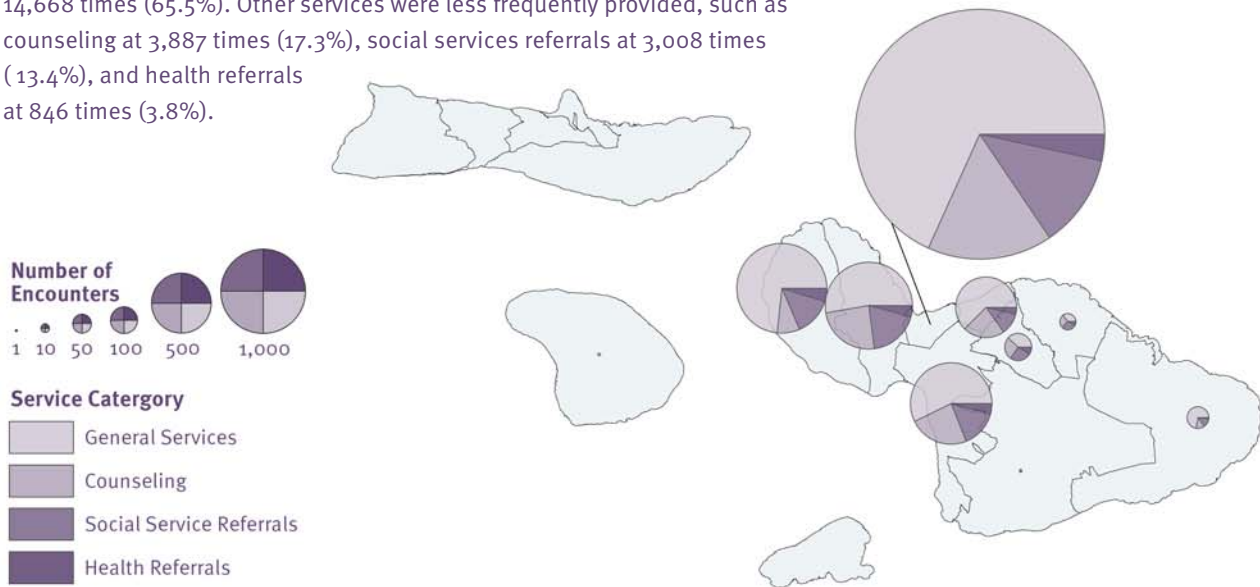


Note: Map 1 shows the types and numbers of outreach services used. The slices of the pie represent the relative sizes of service categories utilized by clients in a zip code area where service encounters took place. One or more services may be reported per encounter. The size of the pie is in proportion to the number of encounters reported. Map 2 presents the number of general services by detailed types in pie charts, where the size of the pie is in proportion to the total number of general services utilized.

(Continued) Figure 2. Types of Homeless Outreach Services Utilized by Zip Code Area, FY 2015

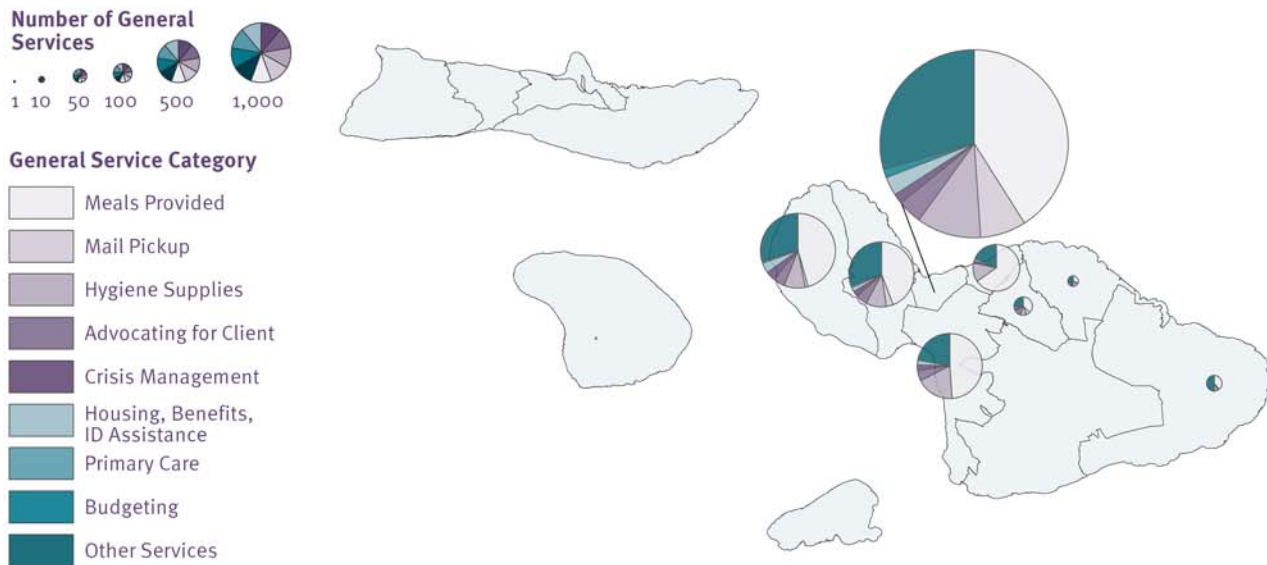
Map C–1. Maui County: All Services

Maui’s outreach programs delivered a total count of 22,409 services in FY 2015. The most common type of service was general services—provided 14,668 times (65.5%). Other services were less frequently provided, such as counseling at 3,887 times (17.3%), social services referrals at 3,008 times (13.4%), and health referrals at 846 times (3.8%).



Map C–2. Maui County: General Services

A total count of 14,668 general services were delivered in Maui during FY 2015. Food/meals were provided 8,570 times, representing 43.0% of the total general services. A small percentage of general services were hygiene supplies (11.4%); mail pick up (6.0%); advocating for clients (4.4%); housing, benefits, and ID assistance (3.2%); crisis management (2.1%); budgeting (1.4%); and primary care (0.1%). A high percentage of general services, 28.4%, were reported as “other services”.

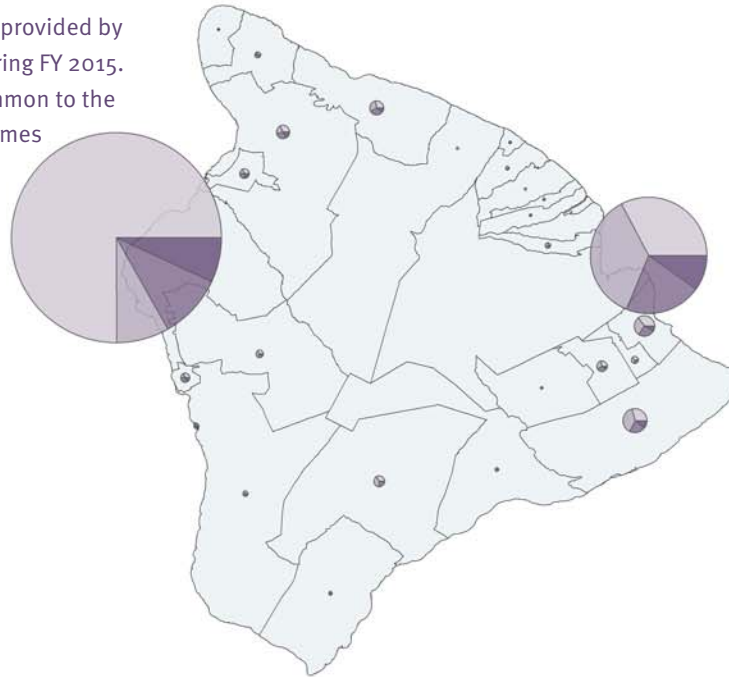
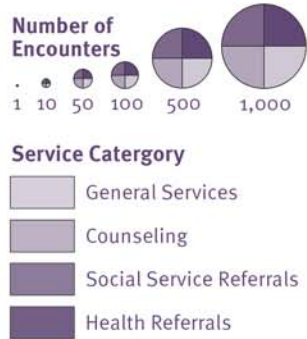


Note: Map 1 shows the types and numbers of outreach services used. The slices of the pie represent the relative sizes of service categories utilized by clients in a zip code area where service encounters took place. One or more services may be reported per encounter. The size of the pie is in proportion to the number of encounters reported. Map 2 presents the number of general services by detailed types in pie charts, where the size of the pie is in proportion to the total number of general services utilized.

(Continued) Figure 2. Types of Homeless Outreach Services Utilized by Zip Code Area, FY 2015

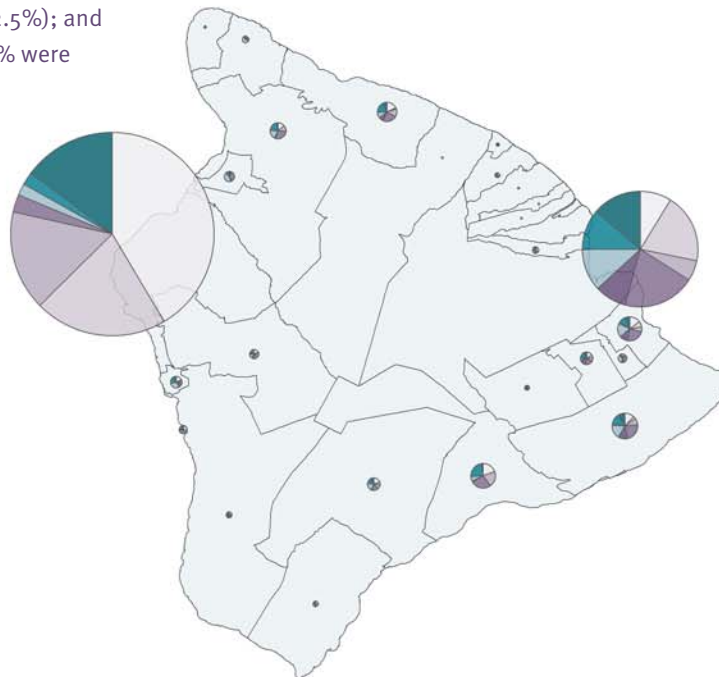
Map D-1. Hawai'i County: All Services

A total of count of 29,549 services were provided by outreach programs in Hawai'i county during FY 2015. The types of services, from the most common to the least, were: General services at 16,180 times (54.8%), counseling at 6,193 times (21.0%), social services referrals at 4,680 times (15.8%), and health referrals at 2,496 times (8.4%).



Map D-2. Hawai'i County: General Services

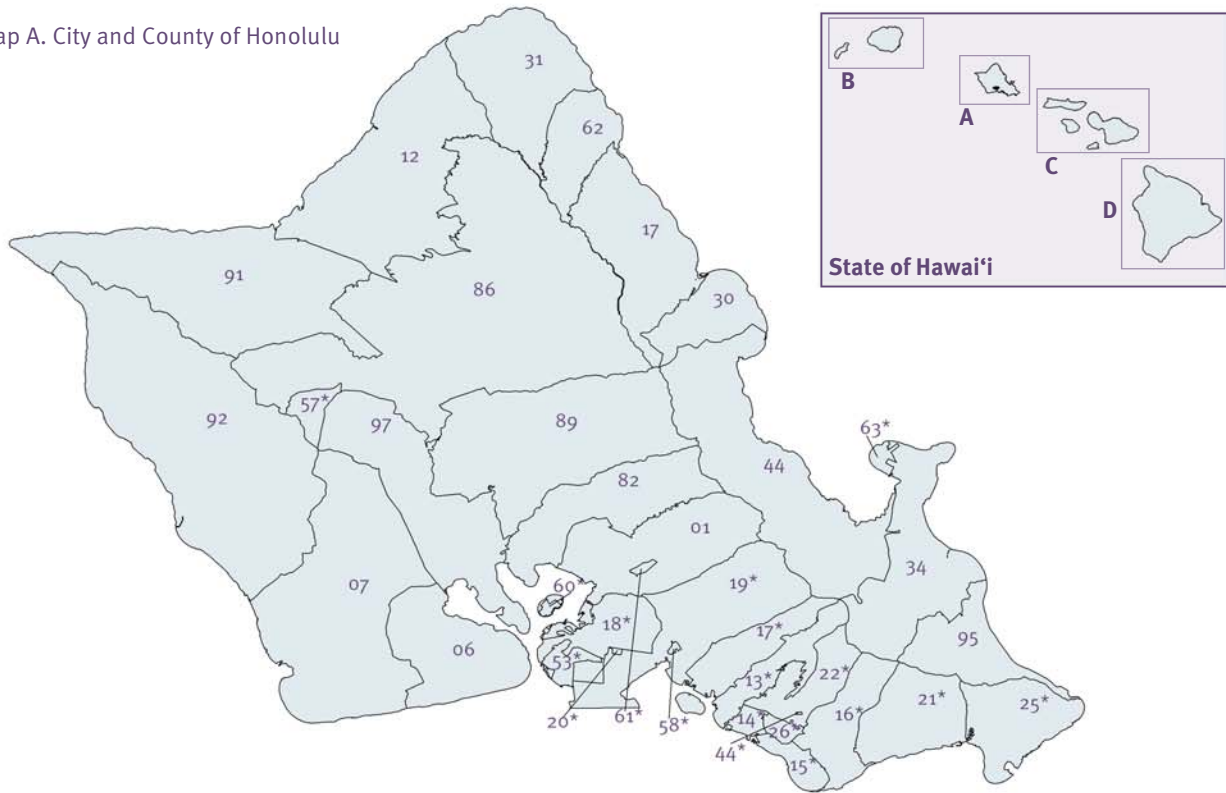
The most common general service was providing food/meals—accounted for one third (33.0%) of the 16,180 times of general services provided in Hawai'i County during FY 2015. Another third were mail pick up (19.7%) and hygiene supplies (13.4%). The following services were less frequently used: Advocating for clients (7.5%); budgeting (4.8%); housing, benefits and ID assistance (4.7%); crisis management (2.5%); and primary care (0.4%). The remaining 14.0% were “other services”.



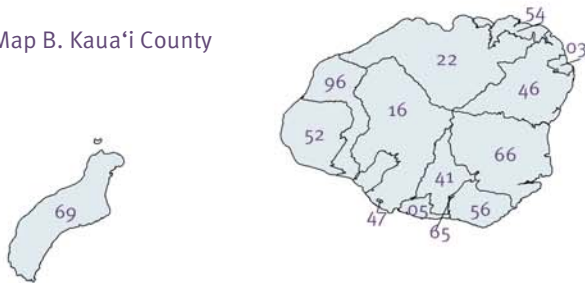
Note: Map 1 shows the types and numbers of outreach services used. The slices of the pie represent the relative sizes of service categories utilized by clients in a zip code area where service encounters took place. One or more services may be reported per encounter. The size of the pie is in proportion to the number of encounters reported. Map 2 presents the number of general services by detailed types in pie charts, where the size of the pie is in proportion to the total number of general services utilized.

Figure 3. Zip Codes and Neighborhood Names

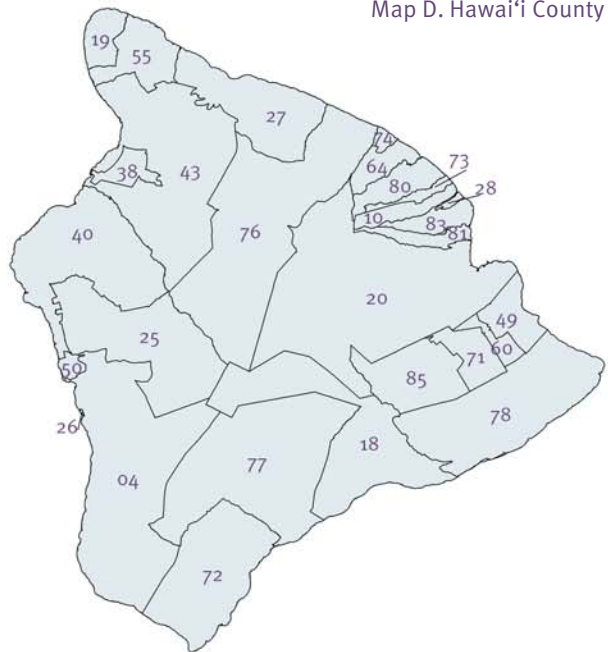
Map A. City and County of Honolulu



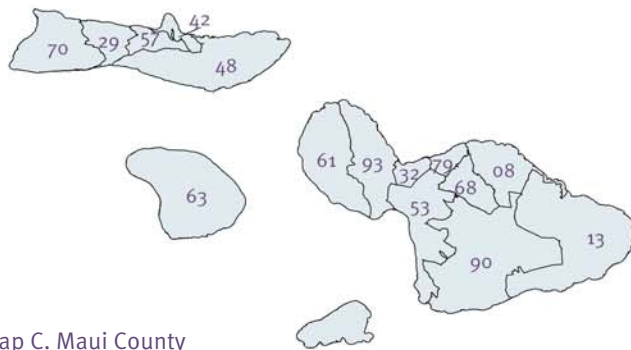
Map B. Kaua'i County



Map D. Hawai'i County



Map C. Maui County



Note: Maps presented are USPS zip code boundary maps for Hawai'i. The last two digits of the zip codes are shown as: 967-XX or 968-XX*

(Continued) Figure 3. Zip Codes and Neighborhood Names

Zip Code	Neighborhood	Zip Code	Neighborhood	Zip Code	Neighborhood
City and County of Honolulu		(Cont.) City and County of Honolulu		(Cont.) Maui County	
967-01	'Aiea, Halawa	968-53*	Joint Base Pearl Harbor Hickam	967-70	Maunaloa
967-06	'Ewa Beach	968-57*	Schofield Barracks	967-79	Pā'ia, Spreckelsville
967-07	Kapolei	968-58*	Fort Shafter	967-90	Kula
967-12	Hale'iwa, Waimea, Pūpūkea	968-60*	Joint Base Pearl Harbor Hickam	967-93	Wailuku, Waihe'e-Waiehu, Mā'alaea
967-17	Hau'ula, Punalu'u	968-61*	Camp H M Smith	Hawai'i County	
967-30	Ka'a'awa	968-63*	MCBH Kāne'ohe Bay	967-04	Captain Cook
967-31	Kahuku	Kaua'i County		967-10	Hakalau
967-34	Kailua	967-03	Anahola	967-18	Hawai'i National Park
967-44	Kāne'ohe	967-05	'Ele'ele	967-19	Hawi
967-62	Laie, Hau'ula	967-16	Hanapepe	967-20	Hilo
967-82	Pearl City	967-22	Princeville	967-25	Holualoa
967-86	Wahiawā	967-41	Kalāheo	967-26	Hōnaunau-Napo'opo'o
967-89	Mililani	967-46	Kapa'a	967-27	Honoka'a
967-91	Waialua, Mokulē'ia	967-47	Kaumakani	967-28	Honomū
967-92	Wai'anae, Mākaha, Mā'ili	967-52	Kekaha	967-38	Waikoloa
967-95	Waimānalo	967-54	Kalihiwai, Kilauea	967-40	Kailua-Kona
967-97	Waipahu	967-56	Kōloa	967-43	Kamuela
968-13*	Downtown, Kaka'ako	967-65	Lāwa'i	967-49	Kea'au
968-14*	Kaka'ako, Ala Moana	967-66	Līhu'e, Hanamaulu, Puhi	967-50	Kealakekua
968-15*	Waikiki, Kapahulu, Diamond Head	967-69	Makaweli	967-55	Kapa'au
968-16*	Kaimukī, Palolo, Waialae, Kāhala	967-96	Waimea	967-60	Kurtistown
968-17*	Kalihi, Pālama, Downtown, Liliha, Nu'uaniu	Maui County		967-64	Laupāhoehoe
968-18*	Salt Lake	967-08	Haiku, Pauwela, Nahiku	967-71	Mountain View
968-19*	Fort Shafter, Kalihi	967-13	Hāna, Kaupo	967-72	Na'ālehu
968-20*	Honolulu International Airport	967-29	Kualapu'u, Ho'olehua	967-73	Ninole
968-21*	Aina Haina, Kuliouou-Kalani Iki	967-32	Kahului	967-74	'Ō'ōkala
968-22*	Makiki, Lower Punchbowl, Tantalus, Mānoa	967-42	Kalaupapa, Kakawao	967-76	Pa'auilo
968-25*	Hawai'i Kai	967-48	Kaunakakai	967-77	Pāhala
968-26*	McCully, Mō'ili'ili	967-53	Kihei, Wailea-Makena	967-78	Pāhoa
		967-57	Kualapu'u	967-80	Pāpa'aloa
		967-61	Kapalua, Lāhainā	967-81	Papaikou
		967-63	Lāna'i City	967-83	Pepeekeo
		967-68	Makawao, Hāli'imaile, Pukalani	967-85	Volcano